

QUESTIONNAIRE SECOND ROUND

INTRODUCTION AND CONSENT

Hello, my name is [name] and I work for Ipsos. On behalf of UNHCR, the United Nations agency that works for refugees and internally displaced persons, we are conducting interviews with individuals who are displaced due to the war in Ukraine to better understand their situation, as well as their future plans and expectations. We would like to use the information to make sure that assistance and programs that support IDPs in Ukraine are well designed to support IDPs' intentions and needs. We will not share your personal details, just a summary of your answers will be shared with actors responding to the needs of people displaced and directly affected by the war in Ukraine. The information provided will not affect any assistance programmes you are currently part of.

The interview will last around 15 minutes. If you have questions, do not hesitate to interrupt the interview to ask them at any time, and you can request to stop the interview at any time.

Do you agree in taking part of the interview?

1. Yes
2. No, I do not agree to take part [QUESTIONNAIRE TERMINATES]

S1. Were you living in Ukraine as a resident on the 23rd of February 2022?

1. Yes
2. No [QUESTIONNAIRE TERMINATES]

S2. What is your age? [INSERT AGE IN YEARS. IF <18 YEARS THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW]

S4. Did you already return permanently to your area of origin where you were living before being displaced and are you currently residing there? [Select from list]

1. Yes [QUESTIONNAIRE TERMINATES]
2. No

S5. In which Oblast and Settlement of Ukraine are you currently living? [Select from list]

DEMOGRAPHIC PROFILE

Q1. What gender do you identify yourself with? [Select one]

1. Male
2. Female
3. Other
99. Prefer not to answer

Q4. What is the highest level of formal education you have attained? [Select one]

1. No education
2. Primary
3. Secondary
4. Technical or Vocational
5. Bachelor (first level of higher education)
8. Specialization (second level of higher education)
6. Master degree (second level of higher education)
7. Doctorate (third level of higher education, scientific)
99. Prefer not to answer

Q5. How many persons (including yourself) who left their home after 23th February of 2022 are there in your household currently living together and sharing expenses? [Write down number. If data not available please write down 999]

Q6. Can you please tell me the age and gender of each of the other household members currently living with you?

6.1 Age: [Write down number. If data not available please write down 999]

6.2. Gender [Select one]

1. Male

- 2. Female
- 3. Other
- 99. Prefer not to answer

[FOR HOUSEHOLD MEMBERS BETWEEN 3-18 YEARS, ASK 6.4 TO 6.5]

6.4. Does he/she currently attend school or pre-school (either in person or online)? *[Select one]*

- 1. Yes
- 2. No
- 99. Prefer not to answer

[FOR HOUSEHOLD WHERE AT LEAST ONE PERSON ANSWERED Q6.4. = No]

Q6.6. You indicated that not all preschool or school-aged children in your household are currently attending school or pre-school. Why haven't they been enrolled? *[Select all that apply]*

- 1. Is in the process of enrolling for formal schooling and children will soon attend formal school
- 2. No school places available
- 3. Lack of specific documents required to register with local schools
- 4. Lack of special needs education
- 5. Language barriers
- 6. Discrimination
- 7. Not planning to stay in area of displacement (not interested/unwilling)
- 9. Lack of education facilities in the current location
- 10. Security reasons
- 11. State of health
- 12. Graduate/student
- 13. Financial reasons
- 8. Other *[PLEASE SPECIFY]*
- 14. No need/ haven't applied
- 99. Prefer not to answer

Q8. Is any of the following relatives currently living in your place of origin: *[Select all that apply]*

- 1. Spouse / Partner
- 2. Son(s)/daughter(s)
- 3. Other relatives
- 4. None *[Proceed to 10]*
- 99. Prefer not to answer

Q9. Do you expect any of your relatives currently living in your place of origin to join you in this country within the next 3 months? *[Select one]*

- 1. Yes
- 2. No
- 3. Do not know
- 99. Prefer not to answer

INFORMATION ABOUT PLACE OF ORIGIN

Q10. In which Oblast and Settlement of Ukraine were you, personally, living on the 23rd of February of 2022? *[Select from list]*

Q11. When did you first leave your Place of Origin after the onset of the war? *[Select month/year]*

Q12. In your place of origin, were you living in a dwelling (house, apartment) owned by you or any member of your household? *[Select one]*

- 1. Yes
- 2. No *[Proceed to 16a]*
- 3. I don't know *[Proceed to 16a]*
- 99. Prefer not to answer *[Proceed to 16a]*

Q13. What is the status of the dwelling (house, apartment) that you were living in your place of origin? *[Select one]*

- 1. Fully damaged / destroyed *[Proceed to 16a]*

- 2. Partially damaged /destroyed but uninhabitable *[Proceed to 16a]*
- 3. Partially damaged / destroyed, but habitable
- 4. Intact
- 6. Do not know *[Proceed to 16a]*
- 99. Prefer not to answer *[Proceed to 16a]*

Q14. What is the occupational status of the dwelling (house, apartment) in which you were living in your Place of Origin?

[Select one]

- 1. Unoccupied
- 2. Occupied with my/our consent
- 3. Occupied without my/our consent
- 4. Rented
- 5. Sold by me or a member of my household
- 6. Sold by someone else
- 7. Other *[PLEASE SPECIFY]*
- 8. I do not know
- 99. Prefer not to answer

SITUATION IN PLACE OF DISPLACEMENT (CURRENT LOCATION)

Q16.a. Is your current place of residence your first place of displacement since the war started? *[Select one]*

- 1. Yes *[Proceed to 17a]*
- 2. No
- 99. Prefer not to answer *[Proceed to 17a]*

Q16.b. If you were displaced elsewhere before, where was your previous/last place of displacement before your current place of residence? *[Select one]*

- 1. Within Ukraine, same oblast
- 2. Within Ukraine, other oblast
- 3. Outside Ukraine
- 99. Prefer not to answer

Q16.c. When did you move to/start living in your current place of residence? *[Select month/year]*

Q17.a. Did you lose or are you missing an official document issued by the government of Ukraine since you are displaced? *[PROMPT: BY OFFICIAL DOCUMENTS WE MEAN PASSPORT, ID, driving license, birth certificate, or any other document issued by the government of Ukraine that you may need]* *[Select one]*

- 1. Yes
- 2. No *[Proceed to 18]*
- 3. I don't know *[Proceed to 18]*
- 99. Prefer not to answer *[Proceed to 18]*

Q17.b. What type of document are you missing? *[Select all that apply]*

- 1. Ukrainian international passport (biometric)
- 2. Ukrainian international passport (non-biometric)
- 3. Ukrainian national ID
- 4. Driving license
- 5. Birth certificate
- 6. Marriage certificate
- 7. Divorce certificate
- 8. Other documents
- 9. I am stateless
- 10. I don't know
- 99. Prefer not to answer

Q18. In which type of accommodation arrangement do you currently live? *[Select one]*

- 1. Accommodation centre (collective site, transit centre, reception centre)
- 2. Hosted by relatives or close friends
- 3. Hosted by a local family (unrelated)
- 4. Living in an apartment/house with other IDPs and sharing rent
- 5. Renting a room/apartment for me /for me and my family

- 6. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

Q18.a. Are your housing conditions better/same/worse/much worse than your housing conditions in your place of origin? *[Select one]*

- 1. Much better *[Proceed to 19]*
- 2. Better *[Proceed to 19]*
- 3. Same *[Proceed to 19]*
- 4. Worse
- 5. Much worse
- 99. Prefer not to answer *[Proceed to 19]*

Q18.b. Why is the main reason why your housing condition is worse? *[Select one]*

- 1. Less space and privacy
- 2. Less safety and security
- 3. Worse location to access work and public services
- 4. Worse construction/infrastructure quality (including damages)
- 5. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

Q19. How long do you believe you can stay in your current accommodation if you need to? *[Select one]*

- 1. Less than 1 month
- 2. Between 1 and 3 months
- 9. Between 3 and 6 months *[Proceed to 20a]*
- 10. More than 6 months *[Proceed to 20a]*
- 6. Don't know *[Proceed to 20a]*
- 99. Prefer not to answer *[Proceed to 20a]*

Q20. What is the main reason why you think you will leave your current accommodation in the next 3 months?

[Select one]

- 1. Have been asked to leave by landlord/owner/host
- 2. Rental/grace period runs out
- 3. Free accommodation program ends
- 4. Cannot afford to pay the rent
- 5. Have secured another accommodation
- 6. Don't feel safe in my current accommodation
- 7. Do not have enough space in current accommodation
- 8. Not planning to stay in current location
- 9. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

Q20.a. Why did you choose to come and reside in your current location? *[Select the answer(s) that best matches the answer(s) provided by the respondent but do not read them to the respondent. Maximum of 3 answers can be selected]*

- 1. It was the closest/no other alternative
- 2. Have family or friends here
- 3. Work opportunities
- 4. Education opportunities
- 5. Meeting specific health needs
- 6. Benefits and support
- 8. Security reasons
- 9. Accommodation opportunities (found dwelling here, my second dwelling, parent's house etc)
- 10. No particular reason, it happened by accident
- 11. There was evacuation to this place
- 12. Closer to home
- 13. Cost of housing
- 14. Familiar city / been here before
- 15. Advised
- 7. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

Q21. What is your current main activity? *[Select one]*

- 1. Formal employment (with a contract / paying social security) *[Proceed to 22]*

11. Informal employment *[Proceed to 22]*
12. Self-employed / Own-business *[Proceed to 22]*
13. Supporting family business *[Proceed to 22]*
14. Apprentice / Intern / Volunteer *[Proceed to 25]*
15. Professional training / courses *[Proceed to 25]*
16. Unemployed, looking for job *[Proceed to 25]*
17. Full-time caregiver, not looking for a job *[Proceed to 25]*
18. Retired *[Proceed to 26]*
19. Full-time student *[Proceed to 26]*
20. None, due to illness or disability *[Proceed to 26]*
21. Other *[PLEASE SPECIFY] [Proceed to 26]*
99. Prefer not to answer *[Proceed to 26]*

Q22. In which modality are you working? *[Select one]*

1. In person in my current location
2. Remotely (employer / business in this country)
5. Remotely (employer / business in another country)
99. Prefer not to answer

Q25. What challenges have you encountered finding work in your current location? *[Select all that apply]*

1. Lack of documentation
3. Lack of decent employment opportunities (e.g. adequate salaries, working hours, formal work)
12. Lack of employment opportunities suited to my skills
13. Lack of employment opportunities for someone of my age
4. Lack of knowledge of local language
5. Lack of access to childcare services
6. Lack of education / skills recognition
7. Lack of information on how to access the labour market
8. Lack of registered address / location
9. Not planning to stay in this country
10. Discrimination
15. Need to take care of other household member(s)
16. Lack of education/skills required for labour market in location of residence
11. Other *[PLEASE SPECIFY]*
14. None
99. Prefer not to answer

Q26. Has your household had access to any of the following sources of income or benefits in the last month (from yourself or any household member currently living with you)? *[Yes/No/Prefer not to answer]*

1. Savings
2. Salary from employment
3. Income from self-employment
4. Pension from Ukraine
14. Social protection programmes or benefits from Government (e.g. housing subsidies, cash assistance, unemployment support, etc)
16. Humanitarian assistance (UN/NGO)
7. Income from investment, savings, insurance or property
8. Loans or credits
9. Transfers from relatives or friends in Ukraine
10. Transfers from relatives or friends outside of Ukraine
11. Other sources *[PLEASE SPECIFY]*
99. Prefer not to answer

Q27. During the last 3 months, was your household's income enough to meet basic needs (housing, food, basic commodities, school or medical expenses) for you and the other household members currently living together?

1. Completely
2. Mostly
3. Moderately
4. A little
5. Not at all
99. Prefer not to answer

INTENTIONS

Q28. Have you (or any other household member) been back to visit your place of origin after you first left? *[Select one]*

1. Yes, only once *[Proceed to 29]*
2. Yes, more than once *[Proceed to 29]*
3. No, I/we haven't been able to visit my place of origin *[Proceed to 29a]*
4. No, I/we haven't considered the need to visit my place of origin *[Proceed to 29a]*
99. Prefer not to answer *[Proceed to 29a]*

Q29. What was the main reason why you went back to your place of origin? *[Select one]*

1. To check on the situation
2. To check on my property
3. To visit relatives (e.g. spouse, children, extended family) / friends in Ukraine
4. To help relatives / friends to evacuate
5. Volunteer work / support
6. To get personal supplies
7. To obtain documentation
8. To access healthcare
9. Was asked to return by employer
10. To take care of other family matters
11. Other *[PLEASE SPECIFY]*
99. Prefer not to answer

Q29.a. Do you feel you have sufficient information to decide on your intention to return to your Place of Origin? *[Select one]* *[PROMPT: For example, regardless of if you plan to return or not, do you feel you have enough information on safety, employment opportunities, the situation of your previous accommodation..., to make that decision?]*

1. Yes
2. No
99. Prefer not to answer

Q30. Do you plan to go back to your place of origin in the next 3 months? *[Select one]*

1. Yes *[Proceed to 31]*
2. No *[Proceed to 35]*
3. I do not know/ I am undecided *[Proceed to 35]*
99. Prefer not to answer *[Proceed to last section]*

Q31. For how long are you planning to go back? *[Select one]*

1. Permanently / until the situation allows *[Proceed to 32]*
2. Temporarily / only for a short visit *[Proceed to 31c]*
3. I do not know/ I am undecided *[Proceed to 35]*

Q31c. What is the main reason why you are planning to go back temporarily to Ukraine? *[Select one]*

1. To check on the situation
2. To check on my property
3. To visit relatives (e.g. spouse, children, extended family) / friends in Ukraine
4. To help relatives / friends to evacuate
5. Volunteer work / support
6. To get personal supplies
7. To obtain documentation
8. To access healthcare
9. Was asked to return by employer
10. To take care of other family matters
11. Other *[PLEASE SPECIFY]*
99. Prefer not to answer

[Proceed to 35]

[PLANNING TO RETURN PERMANENTLY IN THE NEXT 3 MONTHS]

Q32. Whom are you planning to return to your place of origin with? *[Select one]* *[Prompted only if HH size is > 1]*

1. Alone

2. With all household members currently living with me
3. With some household members while others will remain in this country
99. Prefer not to answer

Q33. Why do you plan to return permanently to your place of origin? *[Select the answer(s) that best matches the answer(s) provided by the respondent but do not read them to the respondent. Maximum of 3 answers can be selected]*

1. Because security situation has improved in the area where I was living before
2. Place of origin got liberated
3. Want to reunite with my family in the place of origin
4. I have access to my/our property or access alternative and housing in my place of origin
5. To access work / livelihood opportunities
6. To access to functioning health services in my place of origin
7. To access to electricity/water/heating services in my place of origin
8. To provide education for my children
9. Because I / my family face problems in current location (e.g. discrimination, harassment, exploitation, abuse against children or women)
10. Because I/my family haven't found a stable accommodation arrangement in current location
11. Because I have used up all my savings / cannot afford to live in current location anymore
12. Because my family has decided to return
13. Because of lack of adequate health care in Current Location
14. Because of lack of adequate education options for my children in Current Location
15. Because of lack of access to basic utilities and infrastructure (electricity, water, heating) in Current Location
16. Because of lack of access to humanitarian or government assistance in Current Location
17. Because I cannot find work or employment in Current Location
19. I want to return home / I miss my homeland / my native place
18. Other *[PLEASE SPECIFY]*
99. Prefer not to answer

Q34. Where will you return to? *[Select one]*

1. Same place (Settlement) I was living on the 23rd of February of 2022 *[Proceed to final section]*
2. Other place *[Select from list]*
3. I do not know / I am undecided *[Proceed to final section]*
99. Prefer not to answer *[Proceed to final section]*

Q34.a. What is the main reason why you are choosing to return to other place than your Place of Origin? *[Select one]*

1. It is my spouse/family's place of origin
2. It is the last place of residence prior to displacement to the current location
3. It is safer
4. Better work opportunities
5. Better education opportunities
6. Better accommodation or housing options
7. Other *[PLEASE SPECIFY]*
99. Prefer not to answer [DO NOT READ]

[Proceed to final section]

[NOT PLANNING OR UNDECIDED TO RETURN IN THE NEXT 3 MONTHS]

Q35. Do you hope to return permanently to your place of origin one day? *[Select one]*

1. Yes *[Proceed to 36]*
2. No *[Proceed to 38]*
3. I do not know/ I am undecided *[Proceed to 37]*
99. Prefer not to answer *[Proceed to 39]*

Q36. When do you hope to return permanently to your place of origin? *[Select one]*

1. Within next 6 months
2. Within 1 year
3. After 1 year
4. When the situation allows
5. Don't know
99. Prefer not to answer

Q37. How much the decision on whether to return permanently or not to your place of origin would depend on the following factors: *[Not at all, A little, Quite a lot, A great deal, Don't know, Not applicable, or Prefer not to answer]*

1. If there are no security concerns in the place where I was living
2. If there is no military occupation of the territory in the place where I was living
5. If there is an end / political solution to the war

6. If there is access to my/our property or access alternative housing
7. If there are work/livelihood opportunities
8. If there is access to functioning health services
9. If there is access to electricity / water services
10. If there is access to functioning education services

12. If there are problem to access stable decent work opportunities in this country
13. If there are problems to access education facilities / services in this country
14. If there are problems to access health facilities / services in this country
23. If there are problems to access adequate housing solutions in my current location

15. If I have sufficient resources or support to return and/or reintegrate
16. If I have sufficient information on the situation in the place where I was living
17. If other relatives (e.g. spouse, children, extended family) cannot leave Ukraine
18. If all the household members I'm currently living with are ready to return

22. Any other factors *[PLEASE SPECIFY]*
99. Prefer not to answer

[Proceed to 39]

Q38. What are the three main reasons why you are not hoping to return permanently to Ukraine? *[Select the answer(s) that best matches the answer(s) provided by the respondent but do not read them to the respondent. Maximum of 3 answers can be selected]*

1. Because of safety and security concerns (exposure to shelling and armed violence / lack of rule of law / ongoing conflict / fear of resumption of conflict)
2. Due to the occupation of the city/region
3. Because of lack of work / livelihood opportunities
4. Because of inadequate basic utilities and infrastructure (water, power, heating, infrastructure etc.) in place of origin
5. Because of lack of access to adequate health care in place of origin
6. Because of lack of education opportunities or functioning schools for my children in areas of origin
7. Because of lack of adequate housing and/or concerns over my property/housing (i.e. destroyed, damaged, inaccessible, uninhabitable, occupied, etc.)
8. Because I don't have enough information about the situation to make a decision
9. Because of lack of specialized services to cater for my specific needs (such as disability, special medical need, elderly requiring care etc.)
10. Because of fears due to my profile (i.e. LGBTI, woman alone, certain political profile, SGBV survivor, ethnic minority, etc.)
11. Because I don't have sufficient resources or support to return and/or reintegrate there
12. Because some of my immediate / extended family do not wish to return
13. Because I no longer have family in my place of origin
14. Because I have found stable work opportunities in my current location
15. Because my children are attending school in my current location
16. Because I or other household members are accessing health services / treatment in my current location
17. Because we feel integrated or the potential to integrate in my current location
18. Because I have better housing solutions in current location
19. Because I have better access to basic utilities and infrastructure (water, electricity, heating) in current location
21. Age
22. Atmosphere / people in the place of permanent residence
23. More prospects in the place of the current location
24. Family / personal circumstances
25. I am getting an education at the place of permanent residence

- 20. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

Q39. Within the next 3 months, do you plan to stay in your current location or moved somewhere else? *[Select one]*

- 1. Plan to stay in this location *[Proceed to 41a]*
- 4. I will move to other location inside Ukraine (onward movement)
- 5. I will move to other location outside Ukraine (onward movement) *[Proceed to 40]*
- 3. Do not know/ undecided *[Proceed to last section]*
- 99. Prefer not to answer *[Proceed to last section]*

Q39.a. To which Oblast are you planning to go to? *[Select from list]*

Q40. To which country are you planning to go to? *[Select from list]*

Q41. Why do you plan to go to another location? *[Select the answer(s) that best matches the answer(s) provided by the respondent but do not read them to the respondent. Maximum of 3 answers can be selected]*

- 1. Because I or my family face problems (e.g. discrimination, harassment, exploitation, abuse, etc. in Current Location)
- 2. Because of lack of access to humanitarian or government assistance in Current Location
- 3. Because of lack of adequate or stable housing/accommodation in Current Location
- 4. Because of lack of adequate health care in Current Location
- 5. Because of lack of adequate education options for my children in Current Location
- 6. Because of lack of access to basic utilities and infrastructure (electricity, water, heating) in Current Location
- 7. Because I cannot find work or employment in Current Location
- 8. I have used up all my savings/cannot afford to live anymore in Current Location
- 10. Moving in with relatives
- 11. Security reasons
- 12. Closer to home
- 9. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

[Proceed to last section]

Q41.b. As you are planning to stay in the same location, what is the main challenge you face to locally integrate for which you might require support? *[Select one]*

- 1. No major challenges and no support required
- 2. Access to employment and sources of income
- 3. Improved adequate and stable housing and accommodation
- 4. Community empowerment support (community spaces, IDP groups etc.)
- 5. Improved access to education for my children
- 6. Improved access to health care services
- 7. Improved access to basic utilities and infrastructure (water, heating, electricity)
- 8. Other *[PLEASE SPECIFY]*
- 99. Prefer not to answer

THANK YOU FOR YOUR PARTICIPATION!