

INTEGRATED QUESTIONNAIRE (DRAFT)

[RED – INSTRUCTIONS FOR SCRIPTER]

[BLUE – INSTRUCTIONS FOR INTERVIEWER]

[UPLOAD HIDDEN VARIABLE FOR LONGITUDINAL RESPONDENTS:

PREVIOUS_INTENTIONS. 1. Planning to return permanently; 2. Hoping to return permanently one day; 3. Undecided about returning one day; 4. No hope of returning one day]

INTRODUCTION AND CONSENT (FOR ALL)

[ASK ALL]

[IF MODE = CATI AND SAMPLE= NEW, SHOW FOLLOWING:]

Hello, my name is [name]. I work for IPSOS, a research company. On behalf of UNHCR (the United Nations Agency for Refugees), we are conducting research with individuals who were displaced by the full-scale war in Ukraine to better understand their current situation as well as their future plans and use this information to make sure assistance and programmes are well designed to support the intentions and needs of affected persons.

We would appreciate if you could participate in a 15-minute interview. All answers are strictly confidential and you will not be identifiable in any of the published results. Your cooperation is completely voluntary. If you have questions, you can interrupt the interview to ask them at any time, and you can also request to stop the interview at any time.

[IF MODE = CATI AND SAMPLE= LONGITUDINAL, SHOW FOLLOWING:]

Hello, my name is [name]. I work for IPSOS, a research company. On behalf of UNHCR (the United Nations Agency for Refugees), we are conducting research with individuals who were displaced by the full-scale war in Ukraine to better understand their current situation as well as their future plans and use this information to make sure assistance and programmes are well designed to support the intentions and needs of affected persons.

We have already interviewed you in the previous round of data collection and you have consented for us to recontact you in the future. We're now conducting a new round of data collection to assess changes in the situation and intentions of displaced persons and would appreciate if you could participate in a 15-minute interview. All answers are strictly confidential and you will not be identifiable in any of the published results. Your cooperation is completely voluntary. If you have questions, do not hesitate to interrupt the interview to ask them at any time, and you can request to stop the interview at any time.

[IF MODE = CAWI AND SAMPLE= NEW, SHOW FOLLOWING:]

UNHCR (the United Nations Agency for Refugees), in collaboration with IPSOS (a research company), is conducting research with individuals who were displaced by the full-scale war in Ukraine to better understand their current situation as well as their future plans and use this information to make sure assistance and programmes are well designed to support the intentions and needs of affected persons.

We would appreciate if you could complete a 15-minute online survey. All answers are strictly confidential and you will not be identifiable in any of the published results. Your cooperation is completely voluntary. If you have any questions about the survey you can send us an email at: [add email].

[IF MODE = CAWI AND SAMPLE= LONGITUDINAL, SHOW FOLLOWING:]

UNHCR (the United Nations Agency for Refugees), in collaboration with IPSOS (a research company), is conducting research with individuals who were displaced by the full-scale war in Ukraine to better understand their current situation as well as their future plans and use this information to make sure assistance and programmes are well designed to support the intentions and needs of affected persons.

We have already contacted you in the previous round of data collection and you have consented for us to recontact you in the future. We're now conducting a new round of data collection to assess changes in the situation and intentions of displaced persons and would appreciate if you could complete a 15-minute online interview. All answers are strictly confidential and you will not be identifiable in any of the published results. Your cooperation is completely voluntary. All answers are strictly confidential and you will not be identifiable in any of the published results. Your cooperation is completely voluntary. If you have any questions about the survey you can send us an email at: [add email].

[INTERVIEWER: SEE "IF ASK" DOCUMENT FOR ADDITIONAL INFORMATION TO SHARE WITH RESPONDENTS]

CONSENT. Do you agree to take part of the interview?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes

2. No, I do not agree to take part [THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW]

[TERMINATE SURVEY]

INTENTIONS AND PERSPECTIVES OF REFUGEES, REFUGEES RETURNEES AND IDPs FROM UKRAINE
UNHCR REGIONAL BUREAU FOR EUROPE & UNHCR UKRAINE

[ASK IF MODE=CAWI]

PREVIOUS_CONTACT: Since the beginning of this year, have you been contacted by telephone to complete a similar survey for UNHCR about displacement by the full-scale war in Ukraine?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW] [TERMINATE SURVEY]
2. No

[ASK ALL]

AGE. What is your age?

[INSERT AGE IN YEARS. IF <18 YEARS THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW] [OPEN NUMERIC BOX. TERMINATE IF <18 YEARS.]

POPULATION IDENTIFICATION QUESTIONS (FOR ALL)

[ASK ALL]

S1. In which country are you currently living?

[DO NOT READ ANSWERS, SELECT COUNTRY FROM LIST] [SINGLE ANSWER. IMPLEMENT AUTO-FILL DROP-DOWN LIST WITH COUNTRIES FROM COUNTRY_LIST.XLSX] [TERMINATE IF S1= RUSSIA OR OUTSIDE OF EUROPE]

[ASK IF S1 = ANY OTHER EUROPEAN COUNTRY APART FROM UKRAINE AND RUSSIA]

S2. Were you living in Ukraine as a resident on the 23rd of February 2022 (before the onset of the full-scale war)?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [CLASSIFY AS REFUGEE. PROCEED TO Q1]
2. No [THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW] [TERMINATE]

[ASK IF S1 = UKRAINE]

S3. After 23rd February 2022, did you ever have to leave the place you were residing in because of the full-scale war?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No [IF MODE IS CATI: INTERVIEWER ASK: "ARE YOU SURE YOU HAVE NEVER LEFT THE PLACE YOU WERE RESIDING BEFORE THE FULL-SCALE WAR, EVEN FOR ONLY A SHORT PERIOD OF TIME?" IF ANSWER IS STILL NO, THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW] [TERMINATE] IF CAWI, THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW [TERMINATE]

[ASK IF S3 = 1]

S4. After 23rd February 2022, did you ever leave Ukraine and reside temporarily in another country?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [CLASSIFY AS REFUGEE RETURNEE. PROCEED TO Q1]
2. No [IF MODE IS CATI: INTERVIEWER ASK: "ARE YOU SURE YOU HAVE NOT LEFT UKRAINE AND RESIDED IN ANOTHER COUNTRY, EVEN TEMPORARILY?"]

[ASK IF S4 = 2]

S5. Did you already return permanently to the place where you were living on the 23rd of February 2022 and are you currently residing there?

1. Yes [THANK THE RESPONDENT FOR HIS/HER TIME AND STOP THE INTERVIEW] [TERMINATE]
2. No [CLASSIFY AS IDP. PROCEED TO S6]

[HIDDEN VARIABLE]

Population.

ASSIGN VALUES BASED ON ANSWER GIVEN TO S1-S5:

| | | |
|--|------------------------|-------|
| | Recode to Population = | |
| | CODE | LABEL |

INTENTIONS AND PERSPECTIVES OF REFUGEES, REFUGEES RETURNEES AND IDPs FROM UKRAINE
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| | | |
|--------------------------------------------------|---|------------------|
| IF S1 ≠ UKRAINE AND S2 = 1 | 1 | Refugee |
| IF S1 = UKRAINE AND S3 = 1 AND S4 = 1 | 2 | Refugee returnee |
| IF S1 = UKRAINE AND S3 = 1 AND S4 = 2 AND S5 = 2 | 3 | IDP |

[ASK FOR IDPS]

S6. In which Oblast and Settlement of Ukraine are you currently living?

[DO NOT READ ANSWERS, SELECT OBLAST AND SETTLEMENT FROM LIST] [IMPLEMENT DROP-DOWN LIST WITH OBLAST AND MATCHING MUNICIPALITIES BY OBLAST]

S6.1. Oblast: [DROP-DOWN LIST]

S6.2. Settlement: [DROP-DOWN LIST] [PROCEED TO Q1]

[SHOW ALL]

During the survey we will ask you questions about your place of origin. Whenever we ask you about your place of origin please think about the place you were permanently living before 24th of February 2022.

DEMOGRAPHIC PROFILE (FOR ALL)

[ASK ALL]

Q1. What gender do you identify yourself with?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Male
2. Female
3. Other
99. Prefer not to answer

[ASK ALL]

Q2. What is your nationality / citizenship?

[DO NOT READ ANSWERS. SELECT UP-TO 2 NATIONALITIES] [MULTIPLE ANSWER, ALLOW 2 RESPONSES MAXIMUM]

1. Ukrainian
2. Russian
3. Other nationality
4. Stateless [EXCLUSIVE]
5. Nationality Undetermined [EXCLUSIVE]
99. Prefer not to answer [EXCLUSIVE]

[ASK ONLY FOR REFUGEES]

Q3. How well can you speak the primary language spoken in your current location?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Very well
2. Well
3. Not well
4. Not at all
99. Prefer not to answer [DO NOT READ]

[ASK ALL]

Q4. What is the highest level of formal education you have attained?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. No education
2. Primary
3. Secondary
4. Technical or Vocational
5. Bachelor (first level of higher education)

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8. Specialization (second level of higher education)
 6. Master degree (second level of higher education)
 7. Doctorate (third level of higher education, scientific)
 99. Prefer not to answer [DO NOT READ]

[ASK ALL]

Q5. How many persons (including yourself) who left [SHOW Ukraine FOR REFUGEES] OR [SHOW their place of origin FOR IDPs OR FOR REFUGEE RETURNEES] after 23th February of 2022 are there in your household currently living together and sharing expenses?

[DO NOT READ ANSWERS, SELECT NUMBER FROM LIST] [INSERT DROP-DOWN MENU 1-30]

_____ people (including me)

99. Prefer not to answer

[ASK IF Q5 > 1]

Q6. Can you please tell me the age and gender of each of the other household members **currently living and sharing expenses with you**:

[DO NOT READ ANSWERS. WRITE DOWN AGE (IF DATA NOT AVAILABLE PLEASE SELECT OPTION 999) AND SELECT ONE OPTION FOR GENDER]

| | 6.1 Age | 6.2 Gender [SINGLE ANSWER PER ROW] | 6.3 (see below) | 6.4 (see below) |
|----------------------------|--------------------------------------------|---------------------------------------|--------------------------------------------------------------|-----------------|
| | [IMPLEMENT NUMERIC BOX: ALLOW ENTRY 0-100] | 999. Prefer not to answer | 1. Male 2. Female 3. Other 99. Prefer not to answer | |
| Person 2 | [NUMERIC BOX] | 999 | 1 2 3 99 | |
| [ASK IF Q5 > 2] Person 3 | [NUMERIC BOX] | 999 | 1 2 3 99 | |
| [ASK IF Q5 > 3] Person 4 | [NUMERIC BOX] | 999 | 1 2 3 99 | |
| ... | | | | |
| [ASK IF Q5 > 29] Person 30 | [NUMERIC BOX] | 999 | 1 2 3 99 | |

[ASK IF Q6.1 >= 3 & <= 18]

Q6.3. Is he/she currently enrolled and attending formal education (school/kindergarten/nursery) in [SHOW ANSWER FROM S1]?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
 2. No
 99. Prefer not to answer

[ASK ALL]

Q6.4. Is he/she accessing Ukrainian distance learning (AOS-All Ukrainian School Online or other platforms) regularly (at least 4 days per week, for at least 3 hours per day)?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [PROCEED TO NEXT PERSON]
 2. No [PROCEED TO NEXT PERSON]
 99. Prefer not to answer [PROCEED TO NEXT PERSON]

[ASK ALL]

Q7. Do you or any of the household members currently living with you need care due to a long-term physical or mental illness or disability?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
 2. No

99. Prefer not to answer

INFORMATION ABOUT PLACE OF ORIGIN (FOR ALL)

[SHOW ALL]

In this section, we will ask you questions about your place of origin. Please think about the place you were permanently living before 24th of February 2022.

[ASK FOR ALL]

Q8. In which Oblast and Settlement of Ukraine were you, personally, living on the 23rd of February of 2022?

[DO NOT READ ANSWERS, SELECT OBLAST AND SETTLEMENT FROM LIST] [IMPLEMENT DROP-DOWN LIST WITH OBLAST AND MATCHING MUNICIPALITIES BY OBLAST]

Q8.1. Oblast: [DROP-DOWN LIST]

Q8.2. Settlement: [DROP-DOWN LIST]

[ASK FOR ALL]

Q9. When did you first leave your place of origin [SHOW ANSWER FROM Q8] after the onset of the full-scale war?

[SELECT MONTH AND YEAR] [IF 2024 IS SELECTED - DO NOT SHOW MONTHS THAT HAVE NOT YET ARRIVED. IF 2022 IS SELECTED - DO NOT SHOW JANUARY]

YEAR [IMPLEMENT DROP-DOWN LIST]

MONTH [IMPLEMENT DROP-DOWN LIST]

[ASK ONLY FOR REFUGEES & IDPs]

Q10. Are any of the following relatives currently living in [SHOW Ukraine FOR REFUGEES] OR [SHOW ANSWER FROM Q8 FOR IDPs]:

[PLEASE READ ANSWERS] [MULTIPLE ANSWER]

1. Spouse / Partner

2. Son(s)/daughter(s)

3. Father/Mother

4. Other relatives

5. None

99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES & IDPs]

Q11. In [SHOW ANSWER FROM Q8], were you living in a dwelling (house, apartment) owned by you or any of your immediate family?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes

2. No [PROCEED TO Q13]

3. Do not know [PROCEED TO Q13]

99. Prefer not to answer [PROCEED TO Q13]

[ASK IF Q11 = 1]

Q12. What is the **current** status of the dwelling (house, apartment) where you were living in [SHOW ANSWER FROM Q8]?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Fully damaged / destroyed

2. Partially damaged / destroyed but uninhabitable

3. Partially damaged / destroyed, but habitable

4. Intact

5. Do not know

99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES]

Q13. In which sector were you working before leaving [SHOW ANSWER FROM Q8]?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

0. Was not working
1. AGRICULTURE, FORESTRY, FISHING
2. MINING
3. MANUFACTURING
4. CONSTRUCTION
5. ELECTRICITY, GAS, WATER SUPPLY, WASTE MANAGEMENT
6. TRANSPORTATION AND STORAGE
7. TRADING (BUYING AND SELLING), CAR & MOTORCYCLE REPAIR
8. ACCOMMODATION AND FOOD SERVICES
9. EDUCATION
10. HUMAN HEALTH AND SOCIAL SERVICES
11. PUBLIC ADMINISTRATION AND DEFENCE
12. PERSONAL SERVICES OR DOMESTIC SERVICES
13. REPAIR OF HOUSEHOLD GOODS OR VEHICLES
14. PROFESSIONAL AND ADMINISTRATIVE SERVICES
15. FINANCIAL, INSURANCE, REAL ESTATE SERVICES
16. OTHER SERVICES (ARTS, ENTERTAINMENT, COMMUNICATIONS)
99. Prefer not to answer

SITUATION IN PLACE OF DISPLACEMENT (FOR REF & IDP)

[ASK ONLY FOR REFUGEES & IDPS]

Q14. Is your current place of residence your first place of displacement since the full-scale war started?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [PROCEED TO Q17 FOR REFUGEES OR Q19 FOR IDPS]
2. No
99. Prefer not to answer [PROCEED TO Q16]

[ASK IF Q14 = 2]

Q15. Where was your previous/last place of displacement before your current place of residence?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Same oblast as place of origin
2. Same oblast as current location [SHOW ONLY FOR IDPS]
3. Another oblast within Ukraine [DROP-DOWN OBLAST LISTS, EXCLUDING OBLAST ANSWERED IN Q8]
4. Another location in current host country [SHOW ONLY FOR REFUGEES]
5. Another country [SHOW ONLY FOR REFUGEES, DROP-DOWN COUNTRY LISTS, EXCLUDING COUNTRY ANSWERED IN S1]
99. Prefer not to answer [DO NOT READ]

[ASK IF Q14 = 2 OR 99]

Q16. When did you arrive to [SHOW ANSWER IN S1 FOR REFUGEES] OR [SHOW your current place of residence FOR IDPS]:

[SELECT MONTH AND YEAR. IF MONTH REPORTED HERE IS EARLIER THAN IN Q9: DOUBLE CHECK] [IF 2024 IS SELECTED - DO NOT SHOW MONTHS THAT HAVE NOT YET ARRIVED. IF 2022 IS SELECTED - DO NOT SHOW JANUARY]

[IF THE ANSWER IS LESS THAN IN Q9, PROHIBIT THE TRANSITION FURTHER AND SHOW THE MESSAGE:

For CATI: [PLEASE READ:] Previously, you said that you left your place of origin for the first time after the start of the full-scale war in [SHOW ANSWER IN Q9]. Please specify when you arrived to your current place of residence after the start of the war.

[IF THE RESPONDENT SAYS THAT HE INCORRECTLY INDICATED THE MONTH WHEN HE LEFT UKRAINE, GO BACK TO QUESTION Q10 AND CHANGE THE ANSWER.]

For CAWI: Previously, you said that you left your place of origin for the first time after the start of the full-scale war in [SHOW ANSWER IN Q9]. Please specify when you arrived to your current place of residence after the start of the war.]

YEAR [IMPLEMENT DROP-DOWN LIST]
 MONTH [IMPLEMENT DROP-DOWN LIST]

[HIDDEN VARIABLE]

Q16_rec. Time of arrival – detailed

IF Q14= 1: AUTOPUCH ANSWERS FROM Q9

IF Q14 = 2 OR 99: AUTOPUCH ANSWERS FROM Q16

YEAR
MONTH

[HIDDEN VARIABLE]

TIME_ARRIVAL. Time of arrival

RECODE Q16_rec INTO:

1. Feb-Apr 2022
2. May-Aug 2022
3. Sep 2022 or after

[ASK ONLY FOR REFUGEES]

Q17. Before leaving Ukraine, did you have any close family, extended family or friends living in [SHOW ANSWER IN S1]?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No
99. Prefer not to answer

[ASK ONLY FOR REFUGEES]

Q18. What is your **current** legal status in [SHOW ANSWER IN S1]:

[DO NOT READ ANSWERS. PROMPT: "By legal status we mean temporary protection, refugee status or some type of residence permit or visa you have been granted by authorities"] [SINGLE ANSWER]

1. Temporary protection
2. Refugee status [IF RESPONDENT ANSWERS ASYLUM OR REFUGEE STATUS PROMPT BY ASKING "Have you been granted refugee status or are you waiting for a decision?"]
3. Asylum-seeker (awaiting decision)
4. Residence permit or visa for employment purposes [IF RESPONDENT ANSWERS RESIDENCE PERMIT OR VISA PROMPT BY ASKING "Is it a permit related to study, work, family or other reasons?"]
5. Residence permit or visa for study purposes
6. Residence permit or visa for family reasons
7. Residence permit or visa for other reasons
8. Visitor's visa
9. Visa-free scheme
10. Other type of legal status
11. No legal status
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES]

Q18A. Are you planning to apply for any other legal status or residence permit in the **next 12 months**:

[DO NOT READ ANSWERS. IF YES PROMPT BY ASKING: "Which type of legal status are you planning to apply?"] [SINGLE ANSWER]

1. Yes, for temporary protection
2. Yes, for asylum / refugee status
3. Yes, for residence permit or visa for employment purposes
4. Yes, for residence permit or visa for study purposes
5. Yes, for residence permit or visa for family reasons
6. Yes, for residence permit or visa for other reasons
7. No
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR IDPS]

Q19. Did you lose or are you missing an official document issued by the government of Ukraine since you have been displaced?

[DO NOT READ ANSWERS. PROMPT: "By official documents we mean passport, ID, driving license, birth certificate, or any other document issued by the government of Ukraine that you may need"] [SINGLE ANSWER]

1. Yes
2. No [PROCEED TO Q21]
3. Do not know [PROCEED TO Q21]
99. Prefer not to answer [PROCEED TO Q21]

[ASK IF Q19 = 1]

Q20. What type of document are you missing?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT] [MULTIPLE ANSWER]

1. Ukrainian international passport (biometric) [IF RESPONDENT ANSWERS UKRAINIAN PASSPORT, PROMPT BY ASKING "BIOMETRIC OR NON-BIOMETRIC"?]
2. Ukrainian international passport (non-biometric)
3. Ukrainian national ID
4. Driving license
5. Birth certificate
6. Marriage certificate
7. Divorce certificate
8. Other documents
9. Stateless person documentation (certificate, travel document, etc) [EXCLUSIVE]
10. Do not know [EXCLUSIVE]
99. Prefer not to answer [EXCLUSIVE]

[ASK ONLY FOR REFUGEES & IDPS]

Q21. In which type of accommodation arrangement do you currently live?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Collective site (e.g. transit, reception, accommodation centre)
2. Hotel, hostel or dormitory provided by Government
3. Hotel, hostel or dormitory provided by Employer
4. Hosted by relatives or close friends
5. Hosted by a local family (unrelated)
6. Renting a room in an hotel or hostel
7. Renting a room in an apartment / house
8. Private apartment / house, renting on your own
9. Private apartment / house, rent subsidized
10. Private apartment / house, that you own
11. Other
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR IDPS]

Q22. How would you rate your current housing conditions compared to those in your place of origin?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Much better
2. Better
3. Same
4. Worse
5. Much worse
99. Prefer not to answer

[ASK ONLY FOR REFUGEES & IDPS]

Q23. What is currently your main activity?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Formal employment (with a contract / paying social security) [INTERVIEWER: IF RESPONDENT ANSWERS FORMAL EMPLOYMENT OR JUST EMPLOYMENT, PROMPT BY ASKING "Does this mean you have a contract and are paying social security?"]
2. Informal employment (without a contract / not paying social security)
3. Self-employed / Own-business
4. Supporting family business

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5. Apprentice / Intern / Volunteer [PROCEED TO Q26]
6. Professional training / courses [PROCEED TO Q26]
7. Unemployed, looking for job [PROCEED TO Q26]
8. Full-time caregiver, not looking for a job [PROCEED TO Q26]
9. Retired [PROCEED TO Q26]
10. Full-time student [PROCEED TO Q26]
11. None, due to illness or disability [PROCEED TO Q26]
12. Other: [IF RESPONDENT ANSWERS "PARENTAL LEAVE", THIS SHOULD BE MARKED AS EMPLOYED OR SELF-EMPLOYED ACCORDINGLY, NOT AS OTHER] [PROCEED TO Q26]
99. Prefer not to answer [PROCEED TO Q26]

[ASK IF Q23 = 1 OR 2 OR 3 OR 4]

Q24. In which modality are you working?

[PLEASE READ ANSWERS. IF THE RESPONDENT HAS MULTIPLE JOBS, PLEASE ASK THE RESPONDENT TO THINK IN THE JOB THEY SPEND MOST OF THEIR TIME] [SINGLE ANSWER]

1. In person
2. Remotely (employer / business in this country) [SHOW ONLY FOR REFUGEES]
3. Remotely (employer / business in Ukraine)
4. Remotely (employer / business in another country)
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES IF Q23 = 1 OR 2 OR 3 OR 4 & IF Q13 NOT = 0]

Q25. Is your current occupation at the same, higher or lower level than in your previous job in Ukraine?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Higher level
2. Same level
3. Lower level
4. Do not know [DO NOT READ]
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES & IDPS]

Q26. Has your household had access to any of the following sources of income or benefits in the **last month** (from yourself or any household member currently living with you)?

[PLEASE READ ANSWERS] [GRID. SINGLE ANSWER PER ROW]

| | | Yes (1) | No (2) | Prefer not to answer (99) [DO NOT READ] |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------|-----------------------------------------------|
| 1 | Salary from employment (in current location or remotely) | 1 | 2 | 99 |
| 2 | Income from self-employment (in current location or remotely) | 1 | 2 | 99 |
| 3 | Pension [Pension from Ukraine SHOW ONLY FOR REFUGEES] | 1 | 2 | 99 |
| 4 | Social protection benefits from Ukraine (e.g. disability grant, unemployment grant, child or family grant) | | | |
| 5 | Social protection benefits from the Government in this country (e.g. cash benefits, disability grant, unemployment grant, child or family grant, etc) [SHOW ONLY FOR REFUGEES] | 1 | 2 | 99 |
| 6 | Cash assistance from humanitarian organizations (e.g. NGOs, UN agencies) | 1 | 2 | 99 |
| 7 | Savings | 1 | 2 | 99 |
| 8 | Loans or credits | 1 | 2 | 99 |
| 9 | Transfers from relatives or friends in Ukraine | 1 | 2 | 99 |
| 10 | Transfers from relatives or friends outside of Ukraine | 1 | 2 | 99 |

[ASK ONLY FOR REFUGEES & IDPS]

Q27. During the **last month**, was your household's income enough to meet basic needs (housing, food, basic commodities, school or medical expenses) for you and the other household members currently living together?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Completely
2. Mostly

3. Moderately
4. A little
5. Not at all
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES]

Q28. During the **last month**, have you sent any money or in-kind support to relatives or friends in Ukraine?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No
99. Prefer not to answer

Commented [GT1]: I believe a question for refugees to und money back to Ukraine (could on return)

Commented [IC2R1]: Will a

[ASK ONLY FOR REFUGEES & IDPS]

Q29. How would you describe your relationship with local residents in your current location?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Very bad
2. Bad
3. Neither good nor bad
4. Good
5. Very good
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES]

Q30. Overall, how satisfied are you with the different aspects of your life currently?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Very satisfied
2. Somehow satisfied
3. Neither satisfied nor dissatisfied
4. Somehow dissatisfied
5. Very dissatisfied
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR IDPS]

Q31. What is the main challenge you and your household members face to locally integrate in your current location for which you might require support?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. No major challenges and no support required [EXCLUSIVE]
2. Access to employment and sources of income
3. Improved adequate and stable housing and accommodation
4. Community empowerment support (community spaces, IDP groups etc.)
5. Improved access to education for you/your children
6. Improved access to health care services
7. Improved access to basic utilities and infrastructure (water, heating, electricity)
8. Other challenge [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE]

PREVIOUS VISITS TO UKRAINE / PLACE OF ORIGIN (FOR REF & IDP)

[ASK ONLY FOR REFUGEES & IDPS]

Q32. Have you (or any other household member) been back to visit [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] after you first left?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Yes, only once
2. Yes, more than once
3. No, haven't been able to visit [PROCEED TO Q37]
4. No, haven't considered the need to visit [PROCEED TO Q38]

99. Prefer not to answer [DO NOT READ] [PROCEED TO Q38]

[ASK IF Q32 = 1 OR 2]

Q33. When was your (or any other household member) most recent visit to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS]?

[SELECT MONTH AND YEAR. IF MONTH REPORTED HERE IS EARLIER THAN IN Q9: DOUBLE CHECK] [IF 2024 IS SELECTED - DO NOT SHOW MONTHS THAT HAVE NOT YET ARRIVED. IF 2022 IS SELECTED - DO NOT SHOW JANUARY]

YEAR [IMPLEMENT DROP-DOWN LIST]

MONTH [IMPLEMENT DROP-DOWN LIST]

[ASK IF Q32 = 1 OR 2]

Q34. How long did you (or any other household member) stay in [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] the last time you visited?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Less than 1 week
2. Between 1 to 4 weeks
3. Between 1 to 3 months
4. More than 3 months
99. Prefer not to answer

[ASK ONLY FOR REFUGEES IF Q32 = 1 OR 2]

Q35. Where did you (or any other household member) go the last time you visited Ukraine?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Only to your place of origin
2. Only to another place
3. Various places, including your place of origin
4. Various places, but not your place of origin
99. Prefer not to answer [DO NOT READ]

[ASK IF Q32 = 1 OR 2]

Q36. Why did you (or any other household member) go back to visit [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS]?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. To check conditions to decide whether to return (e.g. security conditions, availability of jobs, accommodation, basic services, etc.)
2. To check / repair your property
3. To visit relatives (e.g., spouse, children, extended family)/ friends
4. To bring supplies to relatives or friends
5. To help relatives / friends to evacuate
6. To work or take care of your business temporarily
7. To get personal supplies
8. To obtain documentation
9. To access healthcare
10. To access pension / social benefits
11. To take care of other family matters
12. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

[ASK IF Q32 = 3]

Q37. Why haven't you been able to visit?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Because of security concerns
2. Because of occupation of the territory
3. Lack of funds to cover transport
4. Fear of losing your legal status in this country [SHOW ONLY FOR REFUGEES]

5. Lack of documentation
6. Lack of information on location of relatives (e.g., spouse, children, extended family)
7. Cannot leave because of work commitments
8. Need to take care of children / other dependents
9. Due to illness or disability
10. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

PLANNING TO RETURN PERMANENTLY (FOR REF & IDP)

[ASK ONLY FOR REFUGEES & IDPS]

Q38. Are you currently planning or have you decided to return **permanently** to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] **in the next 12 months?**

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No [Proceed to Q45]
3. Do not know/ undecided [Proceed to Q45]
99. Prefer not to answer [Proceed to Q45]

[ASK IF Q38 = 1]

Q39. In how many weeks or months are you planning to return?

[WRITE DOWN ANSWER] [LIMIT TO 4 WEEKS AND 12 MONTHS]

_____ months or _____ weeks

88. Do not know/ Undecided

99. Prefer not to answer

[ASK IF Q38 = 1 & Q39 NOT = 88 OR 99]

Q40. Have you taken any of the following steps or actions to prepare for your return?

[PLEASE READ ANSWERS] [MULTIPLE ANSWER]

1. Made a previous visit to check the situation and inform plans to return
2. Contacted or informed relatives in Ukraine / place of origin about your plan to return
3. Made or searched for transport arrangements
4. Informed current host/landlord on your plan to leave
5. Saved resources to prepare for the return
6. Prepared legal documentation (e.g. birth or marriage certificates, proofs of property)
7. Searched for assistance or support available for return
8. Enrolled yourself / your children in school or university in Ukraine / place of origin
9. Searched for work/livelihood opportunities in Ukraine / place of origin
10. Any other step or action? [PLEASE SPECIFY] [OPEN ENDED]
11. None of the above [EXCLUSIVE]
99. Prefer not to answer [DO NOT READ]

[ASK IF Q38 = 1 & Q39 NOT = 88 OR 99 & Q5 > 1]

Q41. Whom are you planning to return with?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Alone
2. With all household members currently living with you
3. With some household members while others will remain in current location
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES IF Q38 = 1 & Q39 NOT = 88 OR 99]

Q42. Where will you return to live in Ukraine?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Same place (settlement) you were living on the 23rd of February of 2022 [PROCEED TO Q44]
2. Other place within Ukraine
3. Do not know / Undecided [PROCEED TO Q44] [DO NOT READ]

99. Prefer not to answer [PROCEED TO Q44] [DO NOT READ]

[ASK IF Q42 = 2]

Q43. To which oblast and settlement of Ukraine will you return?

[SELECT FROM LIST] [IMPLEMENT DROP-DOWN LIST WITH OBLAST AND MATCHING MUNICIPALITIES BY OBLAST]

Q43_Oblast: [DROP-DOWN LIST]

Q43_Municipality: [DROP-DOWN LIST]

[ASK IF Q38 = 1 & Q39 NOT = 88 OR 99]

Q44. What are the main reasons why you plan to return permanently to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS]?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation has improved in the area of origin / area of return
2. Security situation has improved in the country
3. Place of origin got liberated
4. To reunite with relatives
5. To be back in your country / cultural environment [SHOW ONLY FOR REFUGEES]
6. To access or take care of property
7. To access alternative housing arrangements
8. Return to previous job or resume business
9. To access work / livelihood opportunities
10. To access health care or treatment required
11. To access adequate basic services (water, electricity, heating, etc.)
12. To enrol in school or university (for yourself or your children)
13. To access humanitarian or Government assistance or benefits
14. High cost of living in current location
15. Lack of or uncertainty of legal status or residence permit in this country [SHOW ONLY FOR REFUGEES]
16. Problems faced in current location (e.g. discrimination, harassment, exploitation, abuse)
17. Problems to adapt / integrate in current location
18. Other [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

HOPE AND LIKELIHOOD TO RETURN (FOR REF & IDP)

[ASK IF Q38 NOT = 1 OR IF Q39 = 88 OR 99]

Q45. Do you hope to return permanently to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] one day?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No
3. Do not know/ Undecided
99. Prefer not to answer

[HIDDEN VARIABLE]

CURRENT_INTENTIONS. Return intentions

ASSIGN VALUES BASED ON ANSWER GIVEN IN PREVIOUS QUESTIONS:

| | Recode to INTENTIONS = | |
|------------|------------------------|--------------------------------------|
| | CODE | LABEL |
| IF Q38= 1 | 1 | Planning to return permanently |
| IF Q45 = 1 | 2 | Hoping to return permanently one day |
| IF Q45 = 3 | 3 | Undecided about returning one day |
| IF Q45 = 2 | 4 | No hope of returning one day |

[ASK IF Q38 NOT = 1 OR IF Q39 = 88 OR 99]

Q46. If the full-scale war were to continue for the next 12 months, what factors or conditions in [SHOW ANSWER FROM S1 FOR REFUGEES] OR [SHOW your current place of residence FOR IDPS] could make you decide to return?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. If there is no possibility to obtain / extend stable legal status or residence permit [SHOW ONLY FOR REFUGEES]
2. If there are problems to access stable decent work opportunities here
3. If there are problems to access education facilities / services here
4. If there are problems to access health facilities / services here
5. If there are problems to find stable accommodation options here
6. If there are problems to access electricity / water / heating services here
7. If there are problems to access government or humanitarian assistance or support here
8. Other factor or condition in current location [PLEASE SPECIFY] [OPEN ENDED]
9. None [EXCLUSIVE]
99. Prefer not to answer [EXCLUSIVE]

[ASK IF Q38 NOT = 1 OR IF Q39 = 88 OR 99]

Q47. If the full-scale war were to come to an end in the next 12 months, would you consider returning permanently to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS]?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Definitely yes
2. Probably yes
3. Probably no [Proceed to Q49]
4. Definitely no [Proceed to Q49]
5. Do not know / cannot tell
99. Prefer not to answer [Proceed to Q50]

[ASK IF Q47 = 1 OR 2 OR 5]

Q48. In that scenario, what other factors or conditions in [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] could make you decide to return?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. If there is no occupation of the territory
2. If there is access to your property or access to alternative housing
3. If there are work/livelihood opportunities
4. If there is access to functioning health services
5. If there is access to electricity
6. If there is access to phone and internet connection
7. If there is access to water services
8. If there is access to heating services
9. If there is access to functioning education services
10. If there are sufficient resources or support to return and/or reintegrate
11. If you had the chance to visit at least once
13. If you can reunite with other relatives that stayed behind
14. Other factor or condition in Ukraine / place of origin [PLEASE SPECIFY] [OPEN ENDED]
15. No other factor or condition [EXCLUSIVE]
99. Prefer not to answer [EXCLUSIVE]

[ASK IF Q47 = 3 OR 4]

Q49. In that scenario, what are the main reasons why you would not consider returning to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS]?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM ONLY FOR CAWI: RANDOMIZE 1 TO 19]

1. Concerns about occupation of the territory
2. Concerns about work / livelihood opportunities there
3. Concerns about access to basic services there (water, electricity, heating, infrastructure etc.)
4. Concerns about access to adequate health care there
5. Concerns about access to education opportunities there

6. Concerns about your property/housing there (i.e. destroyed, damaged, inaccessible, uninhabitable, occupied, etc.)
7. Concerns about adequate housing alternatives there
8. Concerns about documents required to return (e.g. international passport)
9. Concerns about access to enough information on the situation there
10. Concerns about having sufficient resources or support to return and/or reintegrate there
11. Some of your household members do not wish to return
12. No longer have family there
13. Have found stable work opportunities in current location
14. Attending education in current location
15. Accessing health services / treatment in current location
16. Found better housing arrangement in current location
17. Have better access to basic services in current location (water, electricity, heating)
18. Feel you can integrate in current location
19. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

[ASK IF Q38 NOT = 1 OR IF Q39 = 88 OR 99]

Q50. Do you feel you have sufficient information to decide on whether to return or not to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] one day?

[DO NOT READ ANSWERS. INTERVIEWER PROMPT: For example, regardless of if you plan to return or not, do you feel you have enough information on safety, employment opportunities, the situation of your previous accommodation..., to make that decision?] [SINGLE ANSWER]

1. Yes [Proceed to Q52]
2. No
99. Prefer not to answer [Proceed to Q52]

[ASK IF Q50 = 2]

Q51. What additional information would you require when deciding on whether to return or not to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] one day?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation / conditions
2. Location / situation of other family members that stayed behind
3. Status of your property
4. Alternative housing options or compensation / repair programmes
5. Availability of basic services (water, electricity, heating, etc)
6. Availability / functioning of health care services
7. Availability / functioning of education services
8. Work or livelihood opportunities
9. Available support or assistance to return or reintegrate
10. Available humanitarian or government assistance or benefits
11. Military service regulations, including exemptions
12. How to obtain missing ID documents upon return
13. Impact of return on your legal status / residence permit in host country [SHOW ONLY FOR REFUGEES]
14. Other [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

[ASK IF Q38 NOT = 1 OR IF Q39 = 88 OR 99]

Q52. For how long are you hoping to stay and live in [SHOW in this country FOR REFUGEES] OR [SHOW your current place of residence FOR IDPS]?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. At least 1 year (all 2024)
2. Between 1 and 2 years more (until 2025)
3. For more than 2 years (after 2025)
4. Permanently
5. Until you can / are allowed to
6. Do not know / cannot tell [Proceed to NEXT SECTION]
99. Prefer not to answer [Proceed to NEXT SECTION]

CHANGES IN PLANS / INTENTIONS TO RETURN (FOR LONGITUDINAL SAMPLE OF REFUGEE AND IDPS)

[SECTION TO BE ASK IF SAMPLE= LONGITUDINAL AND HAVE PREVIOUS_INTENTIONS]

[USE RESPONSES FROM PREVIOUS ROUND THE PERSON WAS INTERVIEWED TO CREATE "PREVIOUS_INTENTIONS"

VARIABLE AS FOLLOWS: 1. Planning to return permanently; 2. Hoping to return permanently one day; 3. Undecided about returning one day; 4. No hope of returning one day]

[AND USE HIDDEN VARIABLE "CURRENT_INTENTIONS" FOR THIS SECTION]

[ASK FOR REFUGEES & IDPS IF PREVIOUS INTENTIONS = 1]

Q53A. Last time we spoke you mentioned you were planning to return to [SHOW Ukraine FOR REFUGEES] OR [SHOW your place of origin FOR IDPS] in the following months. Could you tell what were the main factors that made you decide not to return or that prevented you from returning as initially planned?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Worsening of the security situation in Ukraine / place of origin
2. Worsening of the economic / job opportunities in Ukraine / place of origin
3. Worsening of basic services and infrastructure in Ukraine / place of origin (water, electricity, heating, health, education, etc.)
4. Your property in Ukraine / place of origin was damaged, occupied or is inaccessible
5. Couldn't find alternative housing options in Ukraine / place of origin
6. Didn't have the documents required to return (e.g. passport to be able to cross international borders)
7. Didn't have enough information about the situation in Ukraine / place of origin
8. Didn't have sufficient resources or support to return and reintegrate
9. Some household members decided not to return
10. Lost contact with your family in Ukraine / place of origin
11. Concerns that you could lose your legal status in this country [SHOW ONLY FOR REFUGEES]
12. Found work / livelihood opportunities in current location
13. You or other household members were enrolled in school or university in current location
14. You or other household members required health services / treatment in current location
15. Found stable / adequate housing solution in current location
16. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

[ASK FOR REFUGEES & IDPS IF PREVIOUS INTENTIONS = 2 & CURRENT INTENTIONS = 3]

Q53B. Last time we spoke you mentioned you were hoping to return permanently one day, while you are now undecided whether to return permanently. Could you tell what were the main factors that made you change your perspectives or plans?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Worsening of the security situation in Ukraine / place of origin
2. Uncertainty about the end or solution to the full-scale war
3. Worsening of the economic / job opportunities in Ukraine / place of origin
4. Worsening of basic services and infrastructure in Ukraine / place of origin (water, electricity, heating, health, education, etc.)
5. Your property/housing was damaged, occupied or is inaccessible
6. Don't have enough information about the situation
7. Fear of not having sufficient resources or support to return and reintegrate
8. Some household members are now undecided about returning one day
9. Lost contact with your family in Ukraine / place of origin
10. Concerns that you could lose your legal status in this country [SHOW ONLY FOR REFUGEES]
11. Found work / livelihood opportunities in current location
12. You or other household members were enrolled in school or university in current location
13. Your or other household members required health services / treatment in current location
14. Found stable / adequate housing solution in current location
15. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

[ASK FOR REFUGEES & IDPS IF PREVIOUS INTENTIONS = 3 & CURRENT INTENTIONS = 2]

Q53C. Last time we spoke you mentioned you were undecided whether to return permanently, while now you are considering returning once conditions are met. Could you tell me what were the main factors that made you change your perspectives or plans?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation has improved in Ukraine / place of origin
2. Now you think is more likely that there will be an end or solution to the full-scale war
3. Economic situation / job opportunities have improved in Ukraine / place of origin
4. Access to basic services and infrastructure has improved in Ukraine / place of origin (water, electricity, heating, health, education, etc.)
5. Now you think is more likely to access / repair your property in Ukraine / place of origin
6. Now you think is more likely to find alternative housing options in Ukraine / place of origin
7. Now you have enough information about the situation to inform your decision to return
8. Now you think is more likely to have sufficient resources or support to return and reintegrate there
9. Some of household members are now hoping to return one day
10. Re-established contact with your family in Ukraine / place of origin
11. Concerns about permanent / long-term legal status in this country [SHOW ONLY FOR REFUGEES]
12. Concerns about finding stable work opportunities in current location
13. Concerns about access to education opportunities in current location
14. Concerns about access to health services / treatment in current location
15. Concerns about finding stable / adequate housing solution in current location
16. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

[ASK FOR REFUGEES & IDPS IF PREVIOUS INTENTIONS = 4 & CURRENT INTENTIONS = 2]

Q53D. Last time we spoke you mentioned you had no hope to return, while now you are considering returning once conditions are met. Could you tell me what were the main factors that made you change your perspectives or plans?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation has improved in Ukraine / place of origin
2. Now you think is more likely that there will be an end or solution to the full-scale war
3. Economic situation / job opportunities have improved in Ukraine / place of origin
4. Access to basic services and infrastructure has improved in Ukraine / place of origin (water, electricity, heating, health, education, etc.)
5. Now you think is more likely to access / repair your property in Ukraine / place of origin
6. Now you think is more likely to find alternative housing options in Ukraine / place of origin
7. Now you have enough information about the situation to inform your decision to return
8. Now you think is more likely to have sufficient resources or support to return and reintegrate there
9. Some of household members are now hoping to return one day
10. Re-established contact with your family in Ukraine / place of origin
11. Concerns about permanent / long-term legal status in this country [SHOW ONLY FOR REFUGEES]
12. Concerns about finding stable work opportunities in current location
13. Concerns about access to education opportunities in current location
14. Concerns about access to health services / treatment in current location
15. Concerns about finding stable / adequate housing solution in current location
16. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

RETURN PROCESS (FOR RETURNEES)

[ASK ONLY FOR REFUGEES RETURNEES]

Q54. In which country were you living before returning to Ukraine?

[DO NOT READ ANSWERS, SELECT FROM LIST] [IMPLEMENT DROP-DOWN LIST WITH COUNTRIES]

[ASK ONLY FOR REFUGEES RETURNEES]

Q55. When did you return to Ukraine?

[SELECT MONTH AND YEAR. IF MONTH REPORTED HERE IS EARLIER THAN IN Q9: DOUBLE CHECK] [IF 2024 IS SELECTED - DO NOT SHOW MONTHS THAT HAVE NOT YET ARRIVED. IF 2022 IS SELECTED - DO NOT SHOW JANUARY]

YEAR [IMPLEMENT DROP-DOWN LIST]

MONTH [IMPLEMENT DROP-DOWN LIST]

[ASK ONLY FOR REFUGEES RETURNEES]

Q56. Did all the household members that were living with you in the host country return with you?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes, all returned together
2. No, some members stayed in the host country
3. was living alone
99. Prefer not to answer

[ASK ONLY FOR REFUGEES RETURNEES]

Q57. Why did you return to Ukraine?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation improved in the area of origin / area of return
2. Security situation improved in the country
3. Place of origin got liberated
4. To reunite with relatives
5. To be back in your country / cultural environment
6. To access or take care of property
7. To access alternative housing arrangements
8. Return to previous job or resume business
9. To access work / livelihood opportunities
10. To access health care or treatment required
11. To access adequate basic services (water, electricity, heating, etc.)
12. To enrol in school or university (for yourself or your children)
13. To access humanitarian or Government assistance or benefits
14. High cost of living in the host country
15. Problems accessing legal status or residence permit in the host country
16. Didn't find a stable accommodation arrangement in the host country
17. Problems faced in the host country (e.g. discrimination, harassment, exploitation, abuse)
18. Problems to adapt / integrate in the host country
19. Other [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

Q58. Where are you residing at the moment?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Same place (Settlement) you were living on the 23rd of February of 2022 [PROCEED TO Q59]
2. Other place
99. Prefer not to answer [PROCEED TO Q59]

[ASK IF Q58 = 2]

Q58A. In which Oblast and Settlement are you currently residing?

[SELECT FROM LIST] [OBLAST & SETTLEMENTS LISTS.XLSX]

Q57A_Oblast: [DROP=DOWN LIST]

Q57A_Municipality: [DROP=DOWN LIST]

[ASK IF Q58 = 2]

Q58B. Why did you choose to return and reside in your current location instead of your place of origin?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Was safer that place of origin
2. Place of origin was occupied

3. Had family here
4. Better work / livelihood opportunities
5. Better access to basic services (water, electricity, heating, infrastructure etc.)
6. Better access to adequate health care
7. Better access to education opportunities or functioning schools
8. Couldn't have access to your property in place of origin (i.e. destroyed, damaged, inaccessible, uninhabitable, occupied, etc.)
9. Better housing options in this location
10. Didn't have enough information about the situation in place of origin
11. Didn't have sufficient resources or support to return to place of origin
12. Some of household members didn't want to return to place of origin
13. No longer have relatives in place of origin
14. Other: [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer [EXCLUSIVE] [CAWI: ANCHOR TO BOTTOM]

[ASK FOR REFUGEE RETURNEES]

Q59. Did you or any household member visit Ukraine before deciding to return?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Yes, once
2. Yes, more than once
3. Never
4. Don't know [DON'T READ]
99. Prefer not to answer [DON'T READ]

[ASK FOR REFUGEE RETURNEES]

Q60. Do you feel your household had enough information on the situation in your place of origin / Ukraine to inform your decision to return? (e.g., on security situation, available services, assistance etc.)

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [PROCEED TO Q61]
2. No
3. Don't know [PROCEED TO Q61]
99. Prefer not to answer [PROCEED TO Q61]

[ASK IF Q60 = 2]

Q60A. What additional information would have been useful to better inform your decision to return?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Security situation / conditions
2. Location / situation of other family members that stayed behind
3. Status of your property
4. Alternative housing options or compensation / repair programmes
5. Availability of basic services (water, electricity, heating, etc)
6. Availability / functioning of health care services
7. Availability / functioning of education services
8. Work or livelihood opportunities
9. Available support or assistance to return or reintegrate
10. Available humanitarian or government assistance or benefits
11. Military service, including exemptions
12. How to obtain missing ID documents upon return
13. Impact of return on your legal status / residence permit in host country
14. Other [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

SITUATION IN AREA OF RETURN (FOR RETURNEES)

[ASK FOR REFUGEES RETURNEES]

Q61. Were you separated from any of the following immediate family members when you first left your place of residence due to the full-scale war?

[\[PLEASE READ ANSWERS\]](#) [\[MULTIPLE ANSWER\]](#)

1. Spouse / Partner
2. Son(s)/daughter(s)
3. Father/Mother
4. None of the above [\[PROCEED TO Q62\]](#)
99. Prefer not to answer [\[DO NOT READ\]](#) [\[PROCEED TO Q62\]](#)

[\[ASK IF Q61 NOT = 4\]](#)

Q61A. Have you been able to reunite with your family members since you returned to Ukraine?

[\[DO NOT READ ANSWERS\]](#) [\[SINGLE ANSWER\]](#)

1. Yes, with all of them
2. Yes, with some of them
3. No
99. Prefer not to answer

[\[ASK FOR REFUGEES RETURNEES\]](#)

Q62. Does your household feel safe in your current place of residence?

[\[DO NOT READ ANSWERS\]](#) [\[SINGLE ANSWER\]](#)

1. Yes
2. No
3. Don't know
99. Prefer not to answer

[\[ASK FOR REFUGEES RETURNEES\]](#)

Q63. In which type of accommodation arrangement do you currently live?

[\[PLEASE READ ANSWERS\]](#) [\[SINGLE ANSWER\]](#)

1. Collective site (e.g. transit, reception, accommodation centre)
2. Hotel, hostel or dormitory provided by Government
3. Hotel, hostel or dormitory provided by Employer
4. Hosted by relatives or close friends
5. Hosted by a local family (unrelated)
6. Renting a room in an hotel or hostel
7. Renting a room in an apartment / house
8. Private apartment / house, renting on your own
9. Private apartment / house, rent subsidized
10. Private apartment / house, that you own
11. Other
99. Prefer not to answer [\[DO NOT READ\]](#)

[\[ASK FOR REFUGEES RETURNEES\]](#)

Q64. Before the onset of the full-scale war, were you living in a dwelling (house, apartment) owned by you or any member of your household?

[\[DO NOT READ ANSWERS\]](#) [\[SINGLE ANSWER\]](#)

1. Yes
2. No [\[PROCEED TO Q64B\]](#)
3. Do not know [\[PROCEED TO Q65\]](#)
99. Prefer not to answer [\[PROCEED TO Q65\]](#)

[\[ASK IF Q64=1 & Q58 = 2\]](#)

Q64A. What is the status of the dwelling (house, apartment) that you were living in before the onset of the full-scale war?

[\[PLEASE READ ANSWERS\]](#) [\[SINGLE ANSWER\]](#)

1. Fully damaged / destroyed
2. Partially damaged /destroyed but uninhabitable
3. Partially damaged / destroyed, but habitable
4. Intact

5. Do not know
99. Prefer not to answer [DO NOT READ]

[ASK IF Q64 = 1 & Q58 = 1 OR IF Q64 = 2]

Q64B. Were you able to return to the same housing/accommodation you had before the onset of the full-scale war?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes [PROCEED TO Q65]
2. No
99. Prefer not to answer [PROCEED TO Q65]

[ASK IF Q64B=2]

Q64C. Why were you not able to return to the same housing/accommodation you had before the onset of the full-scale war?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Dwelling was fully damaged / destroyed or is uninhabitable
2. Dwelling is occupied or rented with your consent
3. Dwelling was sold
4. Dwelling is occupied without your consent
5. Ownership of dwelling is disputed
6. Dwelling is too small for the current household size
7 Other [PLEASE SPECIFY] [OPEN ENDED]
8. Do not know
99. Prefer not to answer [DO NOT READ]

[ASK ONLY FOR REFUGEES RETURNEES]

Q65. What is currently your main activity?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Formal employment (with a contract / paying social security) [INTERVIEWER: IF RESPONDENT ANSWERS FORMAL EMPLOYMENT, PROMPT BY ASKING "DOES THIS MEAN YOU HAVE A CONTRACT AND ARE PAYING SOCIAL SECURITY?"]
2. Informal employment (without a contract / not paying social security)
3. Self-employed / Own-business
4. Supporting family business
5. Unemployed, looking for job [PROCEED TO Q66]
6. Full-time caregiver, not looking for a job [PROCEED TO Q66]
7. Retired [PROCEED TO Q66]
8. Full-time student [PROCEED TO Q66]
9. None, due to illness or disability [PROCEED TO Q66]
10. Other: [IF RESPONDENT ANSWERS "PARENTAL LEAVE", THIS SHOULD BE MARKED AS EMPLOYED OR SELF-EMPLOYED ACCORDINGLY, NOT AS OTHER] [PROCEED TO Q66]
99. Prefer not to answer [PROCEED TO Q66]

[ASK IF Q65= 1 OR 2 OR 3 OR 4]

Q65A. Is your current occupation at the same, higher or lower level than in your previous job before the onset of the full-scale war?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Higher level
2. Same level
3. Lower level
4. Was not working before
5. Do not know [DO NOT READ]
99. Prefer not to answer [DO NOT READ]

[ASK FOR REFUGEES RETURNEES]

Q66. Has your household had access to any of the following sources of income or benefits in the **last month** (from yourself or any household member currently living with you)?

[PLEASE READ ANSWERS] [GRID. SINGLE ANSWER PER ROW]

INTENTIONS AND PERSPECTIVES OF REFUGEES, REFUGEES RETURNEES AND IDPs FROM UKRAINE
 UNHCR REGIONAL BUREAU FOR EUROPE & UNHCR UKRAINE

| | | Yes (1) | No (2) | Prefer not to answer (99) [DO NOT READ] |
|----|------------------------------------------------------------------------------------------------------------|------------|-----------|-----------------------------------------------|
| 1 | Salary from employment (in current location or remotely) | 1 | 2 | 99 |
| 2 | Income from self-employment (in current location or remotely) | 1 | 2 | 99 |
| 3 | Pension from Ukraine | 1 | 2 | 99 |
| 4 | Social protection benefits from Ukraine (e.g. disability grant, unemployment grant, child or family grant) | | | |
| 5 | Cash assistance from humanitarian organizations (e.g. NGOs, UN agencies) | 1 | 2 | 99 |
| | | | | |
| 7 | Loans or credits | 1 | 2 | 99 |
| 8 | Savings | 1 | 2 | 99 |
| 9 | Transfers from relatives or friends in Ukraine | 1 | 2 | 99 |
| 10 | Transfers from relatives or friends outside of Ukraine | 1 | 2 | 99 |

[ASK FOR REFUGEES RETURNEES]

Q67. During the **last month**, was your household's income enough to meet basic needs (housing, food, basic commodities, school or medical expenses) for you and the other household members currently living together?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Completely
2. Mostly
3. Moderately
4. A little
5. Not at all
99. Prefer not to answer [DO NOT READ]

[ASK FOR REFUGEES RETURNEES]

Q68. How would you describe your relationship with local residents in your current location?

[PLEASE READ ANSWERS] [SINGLE ANSWER]

1. Very bad
2. Bad
3. Neither good nor bad
4. Good
5. Very good
99. Prefer not to answer [DO NOT READ]

[ASK FOR REFUGEES RETURNEES]

Q69. Compare to your expectations before returning, how would you rate the following conditions in your current place of residence:

[READ ANSWERS] [GRID. SINGLE ANSWER PER ROW]

| | | Much better (1) | Somehow better (2) | Same (3) | Somehow worst (4) | Much worse (5) | Prefer not to answer (99) [DO NOT READ] |
|----|------------------------------------------|-----------------------|-----------------------|-------------|----------------------|----------------------|-----------------------------------------------|
| 1 | Safety and security conditions | 1 | 2 | 3 | 4 | 5 | 99 |
| 2 | Housing / accommodation conditions | 1 | 2 | 3 | 4 | 5 | 99 |
| 3 | Work / livelihood opportunities | 1 | 2 | 3 | 4 | 5 | 99 |
| 4 | Access to education | 1 | 2 | 3 | 4 | 5 | 99 |
| 5 | Access to health services | | | 3 | 4 | 5 | |
| 6 | Access to electricity | 1 | 2 | 3 | 4 | 5 | 99 |
| 7 | Access to heating | 1 | 2 | 3 | 4 | 5 | 99 |
| 8 | Access to water | 1 | 2 | 3 | 4 | 5 | 99 |
| 9 | Access to humanitarian assistance | 1 | 2 | 3 | 4 | 5 | 99 |
| 10 | Access to government support or benefits | 1 | 2 | 3 | 4 | 5 | 99 |

PLANS FOR NEXT MONTHS (FOR RETURNEES)

[ASK ONLY FOR REFUGEES RETURNEES]

Q70. Are you currently planning or have you decided to move and take residence somewhere else in the **next 12 months**?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No [Proceed to final section]
3. I do not know/ I am undecided [Proceed to final section]
99. Prefer not to answer [Proceed to final section]

[ASK IF Q70 = 1]

Q71. In how many weeks or months are you planning to move from your current place of residence?

[WRITE DOWN ANSWER] [LIMIT TO 4 WEEKS AND 12 MONTHS]

_____ weeks or _____ months

88. I do not know/ I am undecided

99. Prefer not to answer

[ASK IF Q70 = 1 & Q71 NOT = 88 OR 99]

Q72. Where are you planning to move?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Return permanently to place of origin [SHOW ONLY IF Q58 NOT = 1] [PROCEED TO Q73]
2. Move to another location within Ukraine [PROCEED TO Q72A]
3. Move to another country [PROCEED TO Q72B]
4. Do not know/ undecided [PROCEED TO Q73]
99. Prefer not to answer [PROCEED TO Q73]

[ASK IF Q72 = 2]

Q72A. To which oblast are you planning to move?

[SELECT FROM LIST] [OBLAST LIST.XLSX]

97. Any oblast
98. Not decided yet
99. Prefer not to answer

[ASK IF Q72 = 3]

Q72B. To which country are you planning to move?

[SELECT FROM LIST] [SINGLE ANSWER. LIST OF COUNTRIES ARRANGE INTO 3 COLUMNS BASED (EXCLUDING 181 UKRAINE AND COUNTRY FROM THE ANSWER IN S1 COUNTRIES FROM COUNTRY_LIST.XLSX)]

97. Any country
98. Not decided yet
99. Prefer not to answer

[ASK IF Q70 = 1 & Q71 NOT = 88 OR 99]

Q73. Why are you planning to move?

[DO NOT READ ANSWERS. PLEASE SELECT THE ANSWER(S) THAT BEST MATCHES THE ANSWER(S) PROVIDED BY THE RESPONDENT. MAXIMUM OF 3 ANSWERS CAN BE SELECTED] [MULTIPLE ANSWER, ALLOW 3 RESPONSES MAXIMUM]

1. Due to security situation in current location
2. Due to cost of living in current location
3. To have access better work / livelihood opportunities
4. To have access to adequate health care
5. To have access to education opportunities
6. To have access to better or more stable housing/accommodation arrangement
7. To have access to adequate basic services (water, electricity, heating, etc.)
8. To access to humanitarian or government assistance or benefits
9. Due to problems faced in current location (e.g. discrimination, harassment, exploitation, abuse, etc.)
10. Due to problems to adapt / integrate in current location
11. Other [PLEASE SPECIFY] [OPEN ENDED]
99. Prefer not to answer

CONSENT FOR FOLLOW-UP

[ASK IF SAMPLE=NEW]

Previous_resp. Have you answered a similar UNHCR survey entitled on the Intentions and Perspectives of refugees from Ukraine in the past?

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes, in 2023
2. Yes, in 2022
3. No

[ASK ALL]

Consent_Follow_up. Do you accept to be part of a smaller group that we will call more regularly to understand your plans and intentions over time? You can opt out at any point if you change your mind in the future.

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Yes
2. No

[ASK IF Consent_Follow_up = 1]

Contact_method. Please indicate if you would prefer to be contacted by telephone or by email:

[DO NOT READ ANSWERS] [SINGLE ANSWER]

1. Telephone
2. Email
3. Both

[ASK IF Contact_method = 1 OR 3]

Contact_phone. To which telephone number could we reach you?

[PLEASE ENTER THE COMPLETE NUMBER INCLUDING COUNTRY CODE IN THE FOLLOWING FORMAT +48. PLEASE READ AGAIN OUTLOUD THE NUMBER TO THE RESPONDENT TO VERIFY IT IS CORRECT]

[OPEN ENDED BOX]

[ASK IF Contact_method = 2 OR 3]

Contact_email. To which email address could we reach you?

[PLEASE ENTER THE EMAIL BELOW. PLEASE READ AGAIN OUTLOUD THE ENTIRE EMAIL ADDRESS TO THE RESPONDENT TO VERIFY IT IS CORRECT]

[OPEN ENDED BOX]

[SHOW ALL]

THANK YOU FOR YOUR PARTICIPATION!