



World Bank Group Country Survey FY 2023 – the Kyrgyz Republic

The World Bank Group is interested in gauging your views as someone involved in development in the Kyrgyz Republic. The following survey will give us greater insight into how the Bank’s work is perceived by its clients, partners, opinion leaders, and decision makers in the Kyrgyz Republic.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. None of the results will be attributable to a specific individual. We hope you’ll be candid. If you feel that you do not have enough information on a subject to answer a question, please select “Don’t know”.

If you have any questions about this survey, please contact us at:

countriesurveys@worldbankgroup.org

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If you select more than the requested number, your responses for that question will be deleted. [paper only]

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate. [online only]

1. Which of the following best describes your current affiliation? (Select only 1 response)	
1	President's Administration/Cabinet of Ministers/Minister
2	Parliament (Zhogorku Kengesh)
3	Government Institution: Employee of a Ministry / Ministerial Department / Independent Government Institution (e.g., National Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Governance Body
5	Project Implementation Unit
6	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
7	Civil Society Organization: local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
8	Private Sector: Private Company / Financial Sector Organization / Private Bank
9	Academia/Research Institute/Think Tank
10	Media
11	Other (please specify)

2. How familiar are you with the work of the World Bank Group in the Kyrgyz Republic?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?	
1	Yes
2	No

4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work within the Kyrgyz Republic? (Select only 1 response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN THE KYRGYZ REPUBLIC

A1. In general, would you say that the Kyrgyz Republic is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. To what extent, do you trust each of the following groups to do what is right?		To no degree at all					To a very significant degree					Don't know
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament (Zhogorku Kengesh)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	the Kyrgyz Republic's Central Bank (The National Bank of the Kyrgyz Republic)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	*The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regional development banks (e.g. ADB, EBRD, IsDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Development partners (EU, USAID, OSCE, JICA, KOICA, Aga Khan Development Network, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

A3. How effective has the World Bank Group been in achieving development results in the Kyrgyz Republic?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN THE KYRGYZ REPUBLIC

To what extent do you agree/disagree with the following statements about the World Bank Group's work in the Kyrgyz Republic?														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			
A4	The World Bank Group currently plays a relevant role in development in the Kyrgyz Republic.												<input type="checkbox"/>	
A5	The World Bank Group's work is well aligned with what I consider the development priorities for the Kyrgyz Republic.												<input type="checkbox"/>	
A6	The World Bank Group's work helps end extreme poverty in the Kyrgyz Republic.												<input type="checkbox"/>	

A7. To what extent does the World Bank Group influence the development agenda in the Kyrgyz Republic?														
1	2	3	4	5	6	7	8	9	10					<input type="checkbox"/>
To no degree at all										To a very significant degree				Don't know

A8. How significant a contribution do you believe the World Bank Group's <u>knowledge work</u> and activities make to development results in the Kyrgyz Republic?														
<i>Knowledge work includes analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. This may be delivered as part of ongoing WBG operations or through Reimbursable Advisory Services (RAS).</i>														
1	2	3	4	5	6	7	8	9	10					<input type="checkbox"/>
Not significant at all										Very significant				Don't know

SECTION B: DEVELOPMENT PRIORITIES IN THE KYRGYZ REPUBLIC

B1. Which areas should the World Bank Group prioritize in its work in the Kyrgyz Republic to have the most impact on development results in the country? (Choose no more than 5)	
1	Disaster risk management: risk assessments, seismic and hydrological risks preparedness, recovery, emergency preparedness and response
2	Private sector development: business regulation, access to finance, improved competitiveness
3	Trade: access to markets, tariffs, customs
4	Water supply and sanitation infrastructure
5	Education: more resilient and equitable education systems
6	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases
7	Transport: roads, bridges, sustainable transportation
8	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of mineral resources, hydropower development, energy tariff policy development
9	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society; disabled and vulnerable groups, children of migrant workers
10	Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions
11	Regional integration: promote common physical and institutional infrastructure across EEU and neighbouring countries
12	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems
13	Debt sustainability: management, relief, financing, and transparency
14	Climate change: mitigation, adaptation, and transition to a low-carbon economy
15	Digital Development : digital infrastructure, digital services, digital skills development, e-governance
16	Social protection: pensions, social assistance, social safety nets
17	Tourism development: sustainable tourism (environmental, economic and socio-cultural impacts)
18	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy
19	Crime and violence: violence prevention and law enforcement
20	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency
21	Reconstruction of areas that are prone to border conflicts
22	Urban development: urban planning, services (incl. heating services), municipal service and institutions
23	Environment / Natural resource management: air/water quality, sustainable land resource management, biodiversity
24	Job creation / employment: labor policies, skills development
25	Other (please specify): _____

SECTION B: DEVELOPMENT PRIORITIES IN THE KYRGYZ REPUBLIC

Listed below are development areas where the World Bank Group is engaged in Kyrgyz Republic, divided by major themes. Please tell us how effective you think the World Bank Group has been at achieving development results in each of these areas. If you have NO exposure to/experience in working in any of the areas below, please respond “Don’t know”.

How EFFECTIVE has the WBG been in achieving development results in each of these areas of human development in the Kyrgyz Republic? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)</i>													
B2. Human Development:		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Education: better, more resilient, and equitable education systems											<input type="checkbox"/>	
2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition, maternal and child health											<input type="checkbox"/>	
3	Social protection: pensions, targeted social assistance, social safety nets											<input type="checkbox"/>	
4	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society; disabled and vulnerable groups, children of migrant workers											<input type="checkbox"/>	
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency											<input type="checkbox"/>	

SECTION B: DEVELOPMENT PRIORITIES IN THE KYRGYZ REPUBLIC

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of **infrastructure** in the Kyrgyz Republic?
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

B3. Infrastructure:		Not effective at all										Very effective	Don't know
1	Transport: roads, bridges, sustainable transportation, regional transport connectivity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Water supply and sanitation infrastructure, irrigation systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Digital Development: digital infrastructure, digital services, digital skills development, e-government.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Urban development: urban planning, services (incl. heating services), municipal service and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Energy: access to energy, energy transition, hydropower development, energy tariff policy development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Reconstruction of areas that are prone to border conflicts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been in achieving development results in each of these areas of **finance/institutions/economic growth** in the Kyrgyz Republic?
(If you have NO exposure to/experience in working in any of the sectors listed below, please respond “Don’t know”)

B4. Finance / Institutions / Economic growth:		Not effective at all										Very effective	Don't know
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Debt sustainability: management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Trade: access to markets, tariffs, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector development: business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Regional integration: promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: DEVELOPMENT PRIORITIES IN THE KYRGYZ REPUBLIC

How EFFECTIVE has the WBG been in achieving development results in each of these areas of environmental sustainability in the Kyrgyz Republic? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</i>													
B5. Environmental Sustainability:		Not effective at all										Very effective	Don't know
1	Environment / Natural resource management: protecting biodiversity, sustainable land resource management, pollution, etc.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Climate change: transition to low-carbon economy, flood and drought protection, land restoration, water security, etc.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Disaster risk management: risk assessments, seismic and hydrological risks preparedness, recovery, emergency preparedness and response	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Tourism development: sustainable tourism (environmental, economic and socio-cultural impacts)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: DEVELOPMENT PRIORITIES IN THE KYRGYZ REPUBLIC

B6. What is your level of concern for each of the potential impacts of climate change as it affects your country?		Not concerned at all	A little concerned	Somewhat concerned	Very concerned
1	Diminished water supply for people and the economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields/food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Effects on public health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Increase in natural disasters (for example, landslides, avalanches)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Extinction of plant/animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Pasture / forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Forest fires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Glacier melting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Unsafe drinking water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	More frequent and severe droughts / heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN THE KYRGYZ REPUBLIC

C1. When thinking about the WBG’s role in the Kyrgyz Republic, which activity or activities do you VALUE the most? (Choose no more than 2)

1	Capacity building and training
2	Mobilizing third-party financial resources
3	Bringing together different stakeholder groups (including other development agencies and donors) to support the Kyrgyz Republic’s development efforts
4	Producing research on global development issues (e.g., reports, publications, research papers)
5	Providing financial resources (i.e., investment lending, Trust Funds, Program-for-Results)
6	Providing data and statistics
7	Providing advisory services and analytics to support design or implementation of policies
8	Other (please specify): _____

To what extent is the WBG an effective development partner in the Kyrgyz Republic, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C2	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C6. Which THREE of the following groups should the WBG collaborate with more in the Kyrgyz Republic? (Choose no more than 3)

1	Academia/think tanks/research institutions
2	Other donors and development partners
3	Parliament (Zhogorku Kengesh)
4	The national government
5	Private sector
6	Civil society (e.g., NGOs, CBOs)
7	Local government
8	Regional development banks (e.g. ADB, EBRD, IsDB)
9	Media
10	Other (please specify): _____

SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN THE KYRGYZ REPUBLIC

C7. To what extent is the WBG an effective development partner in the Kyrgyz Republic, in terms of collaborating with the following groups:

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The national government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament (Zhogorku Kengesh)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Regional development banks (e.g., ADB, EBRD, IsDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Academia/think tanks/research institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Beneficiaries of WBG-funded projects, including vulnerable groups	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statement?

(If you have NO exposure to, or experience with, the World Bank Group's advisory services and analytical work – please respond "Don't know")

		Strongly disagree					Strongly agree					Don't know
		1	2	3	4	5	6	7	8	9	10	
C8	<p>Stakeholders are continually and effectively engaged during the preparation and implementation of the projects funded by the WBG</p> <p><i>Stakeholder</i> refers to individuals or groups who:</p> <p>1. Are affected or likely to be affected by the project; and 2. May have an interest in the project (other interested parties).</p>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN THE KYRGYZ REPUBLIC

The following questions ask about **the WBG’s financial support to the Kyrgyz Republic**. If you have NO exposure to, or experience with, the WBG’s financing – please respond “Don’t know” .

C9. To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
1	The WBG’s financial instruments meet the needs of the Kyrgyz Republic (i.e., investment lending, Trust Funds, Program-for-Results).	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The conditions of the WBG’s financing are competitive compared to markets.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results).	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG provides financial support in a timely manner.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The WBG Procurement Regulations help Borrowers to ensure that resources are used in an effective, transparent, and ethical way.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The WBG’s Environmental and Social Framework helps effectively protect people and the environment in WBG-funded projects.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C10. Do you have experience using WBG’s Grievance Mechanism in relation to WBG-funded projects?	
1	Yes
2	No (<i>please skip to C12</i>)
3	Not sure

C11. If you answered “Yes” for C10, how satisfied are you with the services received via the WBG’s Grievance Mechanism?				
Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION C: EFFECTIVENESS OF WORLD BANK GROUP WORK AND ENGAGEMENT IN THE KYRGYZ REPUBLIC

The following questions ask about **the WBG’s advisory services and analytical (knowledge) work in the Kyrgyz Republic.**

***Advisory services and analytics** are non-lending activities that help clients or audiences advance a development objective. These may include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. Advisory services and analytics may be delivered as part of ongoing World Bank Group operations.*

C12. Have you used the WBG’s advisory services and analytics in the past?	
1	Yes
2	No
3	Not sure

C13. To what extent do you agree/disagree with the following statements?												
<i>(If you have NO exposure to, or experience with, the World Bank Group’s advisory services and analytical work – please respond “Don’t know”)</i>												
		Strongly disagree					Strongly agree					Don't know
1	I am satisfied with the quality of the WBG’s advisory services and analytical work in the Kyrgyz Republic.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The WBG’s advisory services and analytical work are timely .	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG brings global expertise to the Kyrgyz Republic as part of its advisory services and analytical work.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG’s advice and recommendations are tailored to the Kyrgyz Republic’s context.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	I anticipate using the WBG's advisory services and analytical work in the future.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Bank Group’s publications are translated enough into local language(s)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

#####

ONLINE ONLY

SECTION D: THE WORLD BANK GROUP IN THE KYRGYZ REPUBLIC GOING FORWARD

D1. In your opinion, what is the most important thing the WBG could do to help increase its effectiveness in the Kyrgyz Republic? *(Please be specific)*

--

#####

SECTION E: COMMUNICATION AND INFORMATION SHARING

E1. How do you get most of your information about economic and social development issues in the Kyrgyz Republic? (Choose no more than 3)

1	Social media	7	Research papers / Official statistics
2	Radio	8	Podcasts
3	e-Newsletters	9	Newspapers (Print or online)
4	Official websites (Government, ministries, state agencies, municipalities)	10	Messengers (WhatsApp, Telegram, etc.)
5	Television (TV)	11	Other (please specify): _____
6	Blogs		

E2. How would you prefer to obtain information from the WBG? (Choose no more than 3)

1	Interviews and press conferences	6	Direct contact with staff (e.g., in person, virtually, phone, email)
2	Podcasts	7	Blogs
3	Direct messaging (e.g., WhatsApp, Telegram, Viber)	8	Event/conference/ seminar/workshop (in person or online)
4	Social media (e.g., Facebook, Twitter)	9	e-Newsletters
5	Website	10	Other (please specify): _____

E3. Do you recall seeing or hearing anything about the WBG in the last 30 days?

1	Yes
2	No (please skip to E7)

E4. If you answered “Yes” for E3, where do you recall seeing or hearing this information? (Check all that apply)

1	Podcasts
2	Direct messaging (e.g., WhatsApp, Telegram, Viber)
3	Public consultations/hearings
4	Event / conference / seminar (in person or online)
5	WBG Website
6	Social media
7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
8	Blogs
9	Newspapers (Print or online)
10	e-Newsletters
11	Television (TV)
12	Official websites (Government, ministries, state agencies, municipalities)
13	Radio
14	Other (please specify): _____

SECTION E: COMMUNICATION AND INFORMATION SHARING

E5. If you answered “Social media” for E4, on what social media platforms do you recall seeing this information? (Check all that apply)

1	Twitter
2	LinkedIn
3	YouTube
4	Instagram
5	WhatsApp
6	Facebook
7	Other (please specify): _____

E6. If you answered “Yes” for E3, what topics were included in what you saw or heard? (Check all that apply)

1	WBG work or research on climate change (mitigation, adaptation)
2	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)
3	WBG research or work in support for education systems in developing countries
4	WBG global economic forecasts
5	WBG environmental and social safeguards policy or Environmental and Social standards
6	WBG work or research on food insecurity
7	WBG work to provide debt relief for developing countries
8	Other (please specify): _____

SECTION E: COMMUNICATION AND INFORMATION SHARING

E7. To what extent do you agree with the following statements about the World Bank's role on a <i>global</i> scale:												
		To no degree at all					To a very significant degree					Don't know
1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The WBG helps countries boost climate resilience and mitigate the effects of climate challenge	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The WBG provides support to improve access and quality of education in developing countries.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The WBG is committed to comprehensive debt solutions that bring significant benefits to people in poor countries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The World Bank is committed to sustainable development through the Bank's Policy and set of Environmental and Social standards designed to support Borrowers' projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Over the past SIX MONTHS, how often did you engage with the WBG in any of the following ways?					
		Every few DAYS	Every few WEEKS	Every few MONTHS	Not at all
1	Read or heard a story about the WBG in national or local media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read or heard a story about the WBG in international media (newspaper, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Read a WBG post / tweet on social media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used its data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended a WBG event/conference/seminar/workshop (in person or online)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Read some, or all, of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Had an exchange with WBG staff, in person, virtually, or by phone/email/text	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION F: BACKGROUND INFORMATION

**F1. Which, if any, of the following is the primary specialization of your work?
(Select only 1 response)**

1	Digital development	11	Trade
2	Health	12	Environment / Natural resource management
3	Social protection, labor policies, jobs	13	Education
4	Gender	14	Climate change
5	Transport	15	Agriculture and food security
6	Water, sanitation	16	Disaster risk management
7	Urban development	17	Finance and markets
8	Energy / Extractives	18	Generalist (specialize in multiple sectors)
9	Public sector governance, anti-corruption	19	Other (please specify): _____
10	Macroeconomics, fiscal management	20	None of the above

F2. Within your organization, would you describe yourself as

1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

F3. What's your gender?

1	Female
2	Male

F4. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

F5. Which best represents your geographic location?

1	Bishkek
2	Oblast Centers
3	Small towns
4	Other

Thank you for completing this survey!